

# ONTARIO SUPPORT FOR FAMILIES

GO TO THE WEBSITE :

[HTTPS://WWW.ONTARIO.CA/PAGE/GET-SUPPORT-FAMILIES](https://www.ontario.ca/page/get-support-families)

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# SUPPORT FOR FAMILIES

- + The Ministry of Education is providing financial support to parents
- + While schools and child care centres are closed, parents can apply for direct funding to offset the cost of buying materials to support their children's learning, while they practice self-isolation and physical distancing.
- + Eligible parents will receive a one-time per child payment of:
  - \$200 for children aged 0 to 12
  - \$250 for children or youth aged 0 to 21 with special needs
- + This funding can help parents with the costs of work books, educational apps, educational subscription services, movies and other tools to support learning at home.
- + If a parent who is already receiving "Support for Parents" payments through direct deposit, you will be automatically eligible for this financial support and do not need to submit a new application.
- + The payment will be made a minimum of two weeks



# SUPPORT FOR FAMILIES

## Eligibility

- + There is no income cap.
- + All parents are eligible if you have a child who is:  
aged 0 to 12 / aged 0 to 21 with special needs
- + If you have more than one child, you must **submit one application per child.**
- + only one parent can apply for each child
- + The parent who applies should have custody of the child
- + You are still eligible if you are a health care or front-line worker who is using emergency, 24-hour child care centres.
- + Parents refers to parents, guardians, and caregivers.

## Need to Prepare for:

- + Child information
  - + The name of your child's school and school board
  - + Parent/Guardian Information
  - + Banking Information
1. If you request for a cheque, payments may take up to several months to process!
  2. Payment option CANNOT be changed!
- + Valid email address

Get Help: 1-888-444-3770 or [supportforfamilies@ontario.ca](mailto:supportforfamilies@ontario.ca) (TTY: 1-800-268-7095)

# APPLICATION

## Child Information

[Help for child information](#)

Child's first name:

Child's last name:

Date of birth:

- My child is enrolled in a public school
- My child is enrolled in a private school
- My child is not enrolled in either public or private school

**My child has an identified special need**

[Definition of Special Needs](#)

## Parent/Guardian Information

Parent/ Guardian's first name:

Parent/ Guardian's last name:

Address:

Postal code:

Email:

Telephone:

Input all information required  
(name, address, email etc.)

# APPLICATION

## Banking Information

### Get your payment

This payment will be made through direct deposit. If you do not have a bank account, you may submit a request for a cheque. Payments requested by cheque may take up to several months to process from the date of application. Once you submit your application, your preferred payment method can be updated here to reflect direct deposit information provided in this application.

If you want to **change** the payment method from **cheque** to **direct deposit**, click to confirm

Please note: if you have already applied for Support for Parents due to the recent labour disruptions and selected cheque as the preferred payment method, your preferred payment method can be updated here to reflect direct deposit information provided in this application.

Note: If you change the preferred payment method to direct deposit, the amount will be deposited to the account provided in this section of this application.

If you want to request the payment **by direct deposit**, input bank information

I wish to change the payment method for my existing Support for Parents application to direct deposit

### Direct deposit

This payment will be made through direct deposit. You must provide your banking information to receive this payment through direct deposit. It will take a minimum of two weeks to receive your payment.

If you want to request the payment **ONLY by cheque**, click to confirm

[Help for direct deposit](#)

Branch number	Institution number	Account number
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### Cheque

If you do not have a bank account, you may submit a request for a cheque. Payments requested by cheque may take up to several months to process from the date of application. Please submit your request for a cheque by emailing [SupportforFamilies@ontario.ca](mailto:SupportforFamilies@ontario.ca) and providing your application reference number.

I do not have banking information and would like to request my payment by cheque. I understand that this may take several months.

# APPLICATION

## Attestation

I attest that the information I have provided in this application is accurate and true. I understand that, if information appears incorrect, I may be provided an opportunity to correct it. I also understand that if Support for Families money is paid out to me and the information relied on is later determined to be incorrect, I may be required to repay that money.

## Notice of Collection and Consent to Indirect Collection of Personal Information

The Ministry of Education collects your personal information on this form pursuant to paragraph 3 of subsection 8.1(1) of the Education Act. Your personal information will be used for the purpose of administering and evaluating the Support for Parents program and the Support for Families. Your personal information may also be disclosed to the Ministry of Government and Consumer Services, the Ministry of Finance, and other Ontario government ministries for the purpose of administering the program.

By applying to the Support for Families program, you also consent to the Ministry indirectly collecting personal information about you for the purpose of administering the program. By agreeing to this collection of personal information, you are also confirming that the information you have provided is accurate and true, and that you are not making a fraudulent claim. To that end, the Ministry of Education may conduct audits from time to time on the information provided under this program to prevent or detect fraudulent claims.

If your child is enrolled in public school, information that you provide in this form will be verified against other Ministry of Education eligibility for the Support for Families program.

You are required to attest that the information you have provided is accurate and true. If information appears incorrect, you may be provided an opportunity to correct it. If Support for Families money is paid out to you and the information relied on is later determined to be incorrect, you may be required to repay that money.

"Administering" the program includes planning and delivering the Support for Families program, as well as evaluating, monitoring, and preventing or detecting fraud or unauthorized receipt of payments in the use of the program, and recovering unauthorized payments.

If you have any questions about the use of your personal information as collected on this form, you may contact the Support for Families Helpline at 888-444-3770.

## Help

For assistance or questions regarding this submission, please contact the Support for Families Helpline at 888-444-3770. Our helpline is open Monday to Friday, 8:30 a.m. to 5:00 p.m. (Eastern time), excluding holidays. TTY (for the hearing impaired): 1-800-268-7095

Click to confirm

Click to Submit

Submit



# THANKS!

## Any questions?

Call us at:

- + 416-340-1234
- + [kcwa@kcwa.net](mailto:kcwa@kcwa.net)

