It is with great honor that I take on the role as the 21\textsuperscript{st} President of KCWA Family and Social Services. I look forward to this coming year, especially as we head into KCWA Family and Social Service’s 20\textsuperscript{th} year of operation.

For 20 years, KCWA has been consistently serving the needs of immigrants and their families in a culturally and linguistically competent manner. Our services have been necessary due to the lack of such appropriate services in the mainstream community. Today, the situation in the mainstream community has improved but it is still not enough to meet demands from immigrant communities. Such demands will most likely increase as Statistics Canada projects a continuing trend of immigration growth well into the first part of the century. It is our hope for the coming years, therefore, that with the growth of immigrants, government and funding bodies will recognize the invaluable services of immigrant agencies such as KCWA and increase support to all agencies serving Toronto’s diverse communities whilst working towards improving the accessibility to government information for the various populations. Furthermore, we hope that immigrant agencies will increasingly serve as a resource for government and funding bodies, especially in the development of policies that will affect us all.

There are sure to be many roadblocks and obstacles ahead, but as Ralph Waldo Emerson once said, “Our greatest glory is not in never failing, but in rising up every time we fail.”

Linda Yoo
EMPLOYEE THOUGHTS

<Meaningful Meeting>
Hello.
My name is Emily Kim, the new family counsellor at KCWA. I have been working here for four months now. The more time I spend at KCWA, the more I enjoy it.

My first three weeks were really challenging. I had to meet many new people all at once and they all required my full attention. They all had unique stories I had never heard before and I had to concentrate to give them all the assistance they needed.

Luckily, my own life experiences as an immigrant woman, mother and teacher have helped me to deal with these challenges. Moreover, my friends and co-workers at KCWA have been helping me to address questions that my clients ask. I know there is more for me to learn and I am still learning every day.

I have met so many wonderful people here and have already had such an enriching experience.

–Emily Kim–
(KCWA Family Counsellor)

<Immigration is an Opportunity to Pursue Variety>
We should consider immigration as an opportunity. No matter what reason brought you to Canada, you should be ready to start a new life. To settle in Canada, it might be helpful to modify the pattern of life you used to have, you used to keep, and you used to expect. Especially for people seeking employment in Canada, lifestyle modifications and the willingness to move on to a different field will help them find the job they really want.

I came to Canada as a student and decided to study Information Technology in order to find a job after graduation. I also thought it would help me to settle in Canada quickly. I never studied any computer-related subject before and it was pretty challenging for me. I landed a job one month after graduation and it seemed to be going smoothly at first. After two years of working in the field, I realized that this is not where I would dedicate the rest of my life and became concerned about my future.

By that time, I was already volunteering for the Korean community and found myself really enjoying it. I finally found an opportunity to work for the community through KCWA Family and Social Services as a settlement counsellor. Two years ago, I even went to Vietnam as a volunteer through an international volunteer organization and worked for an international NGO for 6 months. I started my volunteer work because I was curious and I was seeking the possibility of a new start. It became a turning point in my life.

If I have the opportunity to find another alternate path, I won’t be afraid to go for it. Immigration can be an excellent opportunity to pursue a new career. Don’t be afraid to step onto a new road; that road will lead you to many opportunities.

–Byung Chun Oh–
(KCWA Settlement/Employment Service)
**Regular Programs for Fall**

**Art Class**
Offered to anyone seeking to enjoy recreational art.

**ESL for Business**
Learn the language used in the Business sector through an English-speaking instructor. Topics covered include: preparing a resume, cover letter, and job interview skills.

**Cash Register Training Class**
Learn to use the cash register and gain common knowledge of running a convenience store.

**Korean Class for Adults/Korean Cafe**
Learn about Korean culture while learning the Korean language.

**Canadian Citizenship Test Preparation Class**
Learn about Canada’s history, culture and politics to prepare for the Canadian Citizenship Test.

**Basic Computer Class**
Instruction of basic computer, internet, and e-mail skills.

**Breast Health Program**
Seminars promoting breast cancer awareness and early detection; distribution of breast-related information materials.

**Volunteer Work Experience**
Promoting settlement in Canada through volunteer work.

**Workshop for Fraud Prevention**
Learn how to protect yourself as a service user and consumer in a wide range of areas: business contracts, rent/lease, registering in educational settings and others. Helpful information will include emergency contact numbers to call when you are victimized.

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**KCWA Family and Social Services News:**

- There were 4 sessions of interpretation training for the 6 who passed the CRISAT Test on Fridays starting the 6th of May. Subsequently, they are now actively working as official interpreters.
- Although the Breast Health Program has officially ended, we have continued offering breast-related data and breast cancer seminars.
- Ms. Kyung Ae Jung and Ms. Young Sun Lee, hard-working employees of KCWA, resigned their positions as of May and July, respectively.
- The Board of Directors Committee meeting re-elected Linda Yoo as the 21st KCWA President in September. Linda Yoo, a second-generation Korean, has not only played a great role in bridging the first and second Korean generations, but also contributed to the development of KCWA over the last year. She is currently planning more events for KCWA.
- Hee Bae Moon and Hee Seung Lim have been elected as new directors for the 21st year, replacing Jung Jun Lee and Ho Jung Lee, resigning due to personal matters. Annesse Lee, Su Bok Kim, Ju Hyun Yu and Soon Ok Cho have been elected as co-directors.
- The late Ms. Joo Eun Kim who had a car accident and passed away was a board member at KCWA Family and Social Services and she has been providing interpreting services to victims of domestic violence in the community. The family members gave donation to KCWA in memory of her work. The whole amount of the donation will be used for the KCWA project called the "Sharing Project" which provide cash support to single mothers.

**Main Events**

- Our 21st Annual General Meeting took place on the 23rd of June in the banquet hall of the Korean Cultural Association.
- Supported by KCWA directors and volunteers, a fund-raising campaign for helping single mothers and abused women was held at the Bloor Street United Church.
**Ontario Employment Standards Act**

In Ontario, the Employment Standards Act (ESA) protects the rights of employees and is the resource for matters involving employers and employees in Ontario. KCWA Family and Social Services held an ESA information session for the Korean public in July 2005. Using the following quiz, test your knowledge of the Employment Standards Act in Ontario.

**Questions**

A - The maximum working hours per week in Ontario is currently ________.

B - You must be given a meal break after every ________ hours that you work.

C - You should receive overtime pay after you work ________ hours in a week.

D - The minimum wage in Ontario is currently ________.

E - How much vacation time must you receive after working for an employer 12 months?
   - How much for Vacation Pay?

F - How long can you take for pregnancy and parental leave?

G - Can I file a claim against an employer who violates the ESA?

**Answers**

A - 48 hours per week, 8 hours a day.

B - Workers cannot work more than 5 consecutive hours without getting a meal break.

C - 44 hours. An employer has to pay 1.5 hours of paid time for each hour over time.

D - General minimum wage: $7.45/hour:
   - Students (under 18 and working 28 hours or less a week): $6.95.

E - Most employees earn at least 2 weeks of vacation or 4% of their total wages earned as vacation pay.

F - These are unpaid, job protected leaves. Pregnancy leave: Max. 17 weeks. Parental leave:
   - Max. 35 weeks. If they haven’t taken pregnancy leave, then they are eligible for 37 weeks of Parental leave.

G - Yes, you can. You can file a claim to the Ministry of Labor.
   - (A claim is a written explanation of an employee’s complaint, which also has important information about the employee, the job, and the employer. Filing a claim is free.)
Steps to filing a claim:
1. Contact the Ministry of Labor as soon as possible. Contact number: 416-326-7160 or 1-800-531-5551. Or visit your local Ministry of Labor office (addresses can located in the phone book). Website address: www.gov.on.ca/lab.
2. Fill out a claim form and submit it to any Ministry of Labor office.

* For more information, contact KCWA Family and Social Services.

### 21st KCWA Board of Directors

- **President:** Linda Yoo
- **Vice President:** Sung Hak Choi
- **Secretary:** Jung Za Yoo
- **Vice Secretary:** Song Hyun Yang
- **Treasurer:** Jihn Shil Lee
- **Vice Treasurer:** Hazel Moon
- **Finance Comm. Co-chair:** Bok Shil Shin, April Lim
- **Administration Comm. Chair:** Stella Won
- **Membership Comm. Chair:** Kwi Ran Ahn
- **Program & Service Comm. Co-chair:** Jennifer Chang
- **Public Relation Comm. Chair:** Jacqueline Ann, Monica Lee

**Member:**
- Soon Ja Shin
- Sook Hun Park
- Jee Yin Kim
- Kyung Ae Choi
- Susan Lee
- Eun Ryung Sa
- Sunki Schaub

**Adjunctive Member:**
- Annesse Lee
- Soo Bok Kim
- Veronica Yu
- Soon Ok Cho

### Donations & Volunteers

- **General Donation:** Young Joo Kim, Bok Shil Shin, Ji Yoon Lee, Kyung Ryong Song, Nigel Ralph, Kyung Nam Kim, Dong Hwan Jung, In Hee Yoo, Jae Rak Lee, Jung Hyun Lee, Hyung Guen Kim, Young Lee Ha, Ronnie Ferzst, Monica Lee, Donald Basa, Seo Bang Travel Agency, Kwi Ran Ahn, Soon Ja Shin, KCWA Employees, KCWA Board of Directors, Toronto Korean Cultural Association, Dok Hyun Lee, Hyun Hee Suh, Sung Hak Choi, Sook Hoon Park, Sung Soo Im, Jhin Shil Kim

- **Special Donation:** (Late Ms. June Joo Eun Kim)
  Phyllis, Jeff & Beth Denaburg, Josh Fishes, Tim Lim, Miles Saunders, Nicola White, Joni, Alan & Chelsea Shanoff, Jo-Anne & Hank, Tara & Evan Weinstein, Kay & Jack Pearson, Eleanor Wong, Michelle Chan, Aleksandra Lalovic, Dave & Joan Klachan and family, Zora Kriz, Matthew Bernstein & Cristina Blesa, Theresa Widdfield, Lorraine Housego-Dymnent

- **Program Volunteers:** Young Lee Ha, Hae Sun Lee, Young Ok Kang, Korean Nurses’ Association of Ontario, Young Soon Kim, Jong Hoon Lee, Young Joo Lee, Jung-Ah Yun, So Young Kim, Hae Young Jun, Helen Choi, Nancy Kwon

- **Translation Volunteers:** So Ri Han, Byung Chun Oh, Young Lee Ha, Young Ok Kang, Jhin Shil Kim

- **Rummage Sale Volunteers:** Sung Hak Choi, Jennifer Chang, Linda Yoo, Hazel Moon, Song Hyun Yang, Jung Ja Yu, Hee Seung Im, Soon Ha Shin, Bok Sil Shin, Sook Hoon Park, Soon Gi Park, Byung Chun Oh, Young Lee Ha, Young Ok Kang, Jhin Shil Kim, Stella Won

- **Others:** Jin Kyung Lee, Karina Jean Charles, Young Mi Han, Jong Moon Yook

- **Donation (For Rummage Sale and Others)**
  Sung Hak Choi, Linda Yoo, Song Hyun Yang, Jung Ja Yoo, Soon Ja Shin, Bok Sil Shin, Sook Hoon Park, Min Jung Su, Seoul Fashion, Jung Eh Park, Michael Fekete, Kyu Hee Lee, Agada Yum, Soo Bok Kim, Jhin Shil Kim
New Members of KCWA
(March ~ September 2005)

One Year Membership:
Jinsook Kim, Kumyong Choi, Young Ok Yang, Kil Sook Chung, Insook Cho, Joanne Ha, Bu Kyung Lim, Mi Sun Kim, Yong-sup Yoon, Sang Kyung Lee, In-suk Cho, Sang In Park, Sangchol Kim, Kyung Suk Choi, Moon Sook Seo, In Soo Chang, Mi-Ryung Kim, Boo-Jee Ahn, No Hee Kim, Kyung Ee Kim, Jeong Sook Kang, Kyung Nam Kim, Kyung Ran Kim, Young Mi Lee, Hang Ja Park, Hae Ok Kim, Yoon Hee Kim, Ok Hee Han, Kee Soon Chung, Jung Hee Hwang, Chung Sook Kim, Jung Hye Kim, Moon Ja Lee, Bok Sun Kim, Il Boo Kim, So Ri Han, Christina Lee, April Lim, Soon Ja Sin, Susan Lee, Jeoung-Ja Chung, Chung Sook Chang, Mae Re Lee, Bock-Ja Choi, Nam Soo Kim, Kyoung Sook Lee, Kyung Sun Kang, Young Ja Lee, Teresa Lim, Nancy Kwon, Hae kee Min, Hea Bong Park, Eun Ryoung Sa, Hazel Moon, Jung Ja Park, Myung Sook Cho, Gab Soon Yoon, Kyung Hea Lee, Ae Kyung Shim, Jung Ja Na, Jung Soon Lee, Young Soo Kim, Kyung Nan Lee, Young Hee Lee, In Sup Kim, Sin Hwan Kim, Tae Kwan Han, Hwa Ja Ser, Mei Ai Li, Kyung Hae Yun, Kyung Ai Park, Hyun Young Kim, Mi Bi Choi, Hyun Jung Min, Diane Choi, Kyung Hee Tae, Young Hae Ahn, Jung Soon Kim, Seong Shin Lee, Ji Hyun Soe, Young Suk Ko, Sunny Moon, Joan Ryu, Mi Kyung Kim, Jin Yong Kim, Kyu Hye Lee, Hye Joo Jung, Hyun Ho Hwang, Tae Yeon Angela Ha, Kelly Choi, Dae Choon Kim, Kyong Sook Nam

Life member:
Jacqueline An, Hyong Keun Kim

Event Pictures

20th Anniversary & Annual General Meeting

Rummage Sale

The Mission of KCWA Family and Social Services
Korean Canadian Women's Association is a non-profit organization established in 1985 by a group of women who were concerned with women and family issues. KCWA’s mission is to "empower Korean Canadian families and other vulnerable members of the community-at-large to live free from violence, poverty and inequity through the provision of culturally sensitive and linguistically appropriate services for the purpose of enhancing the well-being of immigrant families and promoting their successful integration into Canadian society".